MOTOROLA

E32 Series

Cordless Phone
Digital 2.4 GHz

Model Family: MD4250

Users Guide

For a copy of a large-print version of this guide, or for product-related questions, please visit us online:

www.motorola.com/cordless

Or contact us at:

1-800-353-2729 U.S.A.

1-800-461-4575 Canada

1-888-390-6456 TTY (Text Telephone)

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FCC Information

FCC Compliance Class B Digital Device

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Privacy of communications may not be ensured when using this telephone.

Caution: Changes or modifications not expressly approved by Motorola for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Declaration of Conformity

Motorola, Inc., Connected Home Solutions, 101 Tournament Drive, Horsham, PA 19044, 1-215-323-1000, declares that this cordless phone complies with 47 CFR Parts 2 and 15 of the FCC Rules as Class B digital devices.

Canadian Compliance

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme á la norme NMB-003 du Canada.

Federal Communications Commission (FCC) Part 68 Statement

This Motorola cordless phone complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). On the bottom of this equipment is a label that contains, among other information, a product identifier in format US: AAAEQ##TXXXX. If requested, this information must be provided to the telephone company.

The Ringer Equivalence Number (REN) is used to determine the number of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company.

For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

This equipment uses the following USOC jack: RJ11C. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Connection to Party Line Service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information. If this equipment causes harm to the telephone network, the telephone company will notify you in advance that the temporary discontinuance of services may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
If trouble is experienced with this equipment, for repair or warranty information, please contact Motorola, Inc. at 1-800-353-2729. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment from the network until the problem is solved.

This equipment is hearing aid compatible.
If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of the cordless phone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

CAUTION: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 20 cm from nearby persons.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Industry Canada CS-03 Declaration of Conformity

This product meets the applicable Industry Canada technical specifications. The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bathtub, kitchen sink, or swimming pool).
5. Do not place this product on an unstable surface, such as a table, shelf, or stand. The product may fall, causing serious damage.
6. Slots and openings in the back or bottom of the base unit and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa, or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not install this product where it can be stepped on.
9. Never push objects of any kind into this product through slots in the base or handset. They may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock.
10. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Instead, take it to an authorized service facility. Opening or removing parts of the base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the product is subsequently used.
12. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electric shock.

13. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    - When the power supply cord or plug is damaged or frayed.
    - If liquid has been spilled onto the product.
    - If the product has been exposed to rain or water.
    - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions, as improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    - If the product has been dropped and the base and/or handset has been damaged.
    - If the product exhibits a distinct change in performance.
14. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
15. Do not use the telephone to report a gas leak in the vicinity of the leak.
16. Only put the handset of your telephone next to your ear when it is in normal talk mode.

Welcome

Congratulations on your purchase of a Motorola MD4250 cordless phone. Check the contents listing on the product packaging to ensure that your purchase includes each of the items listed.

Product registration is an important step toward enjoying your new Motorola product. Registering helps facilitate warranty service, and permits us to contact you should your Motorola product require an update or other service. Registration is not required for warranty coverage.

To register your product online, visit:

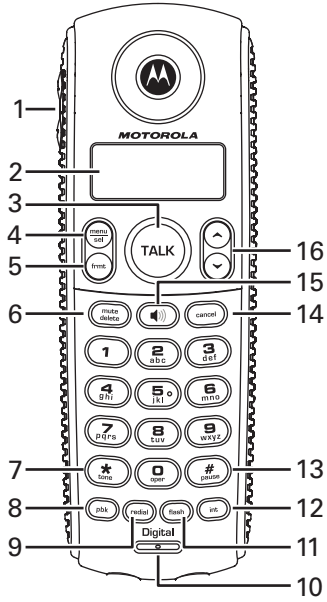
http://broadbandregistration.motorola.com

Product registration is not available in Canada.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status.

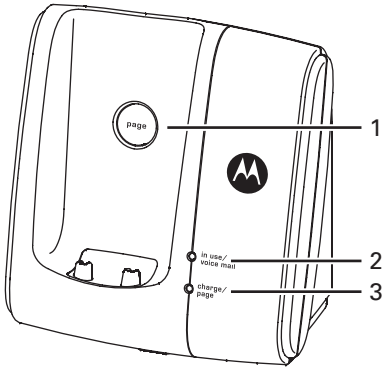
Handset Overview

1. Volume controls
2. LCD display
3. Talk
4. Menu/Select
5. Change number format
6. Mute/Delete
7. Temporary tone dialing
8. Phonebook
9. Redial
10. Microphone
11. Flash
12. Intercom
13. Insert Pause/Shortcut to ringer volume controls
14. Cancel action
15. Speakerphone
16. Up and down scroll keys



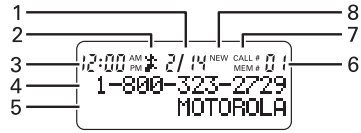
Base Unit Overview

1. Page button
2. In use/Voice mail LED
3. Charge/Page LED



MD4250 Caller ID Display Overview

1. Date the call was received
2. Ringer status
3. Time the call was received
4. Caller's phone number
5. Name of caller
6. Order of the call record
7. Number of messages waiting
8. Indicates a new caller ID record



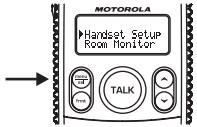
NOTE: Caller ID information is supplied only if you subscribe to the service with your telephone company.

How to Use This Guide

This guide makes use of two fonts to distinguish between **FUNCTIONS** and **FEATURES/OPTIONS**.

- **FUNCTION** keys are found on the handset and allow you to perform actions such as placing calls (**TALK**), ending calls (**CANCEL**), and opening your phonebook (**PBK**).
- **FEATURES/OPTIONS** are only visible on the display. You to must press the **MENU/SEL** key to access features such as **Ringer Tone**, **Language**, and **Ringer Volume**. The **FEATURES/OPTIONS** font also indicates system messages (e.g. **Hold Base Page**).

The **MENU/SEL** key is located beside the **TALK** key.



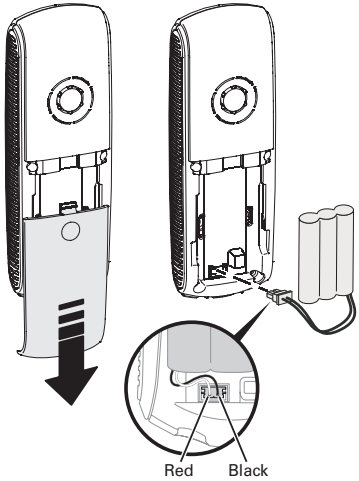
Getting Started

Battery Safety Instructions

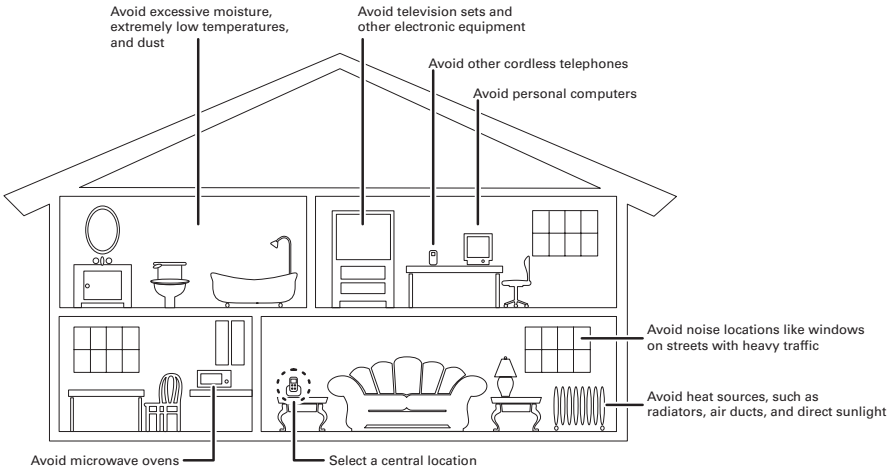
- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury and/or explosion.
- **CAUTION:** There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the battery that came with your phone or an authorized replacement recommended by the manufacturer.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

Installing the Battery

1. Remove any stickers or inserts, if present.
2. Remove the battery door by pressing down on the indentation and sliding downward.
3. Plug the battery connector into the receptacle. (Make sure the black wire is on the right.)
4. Insert the battery into the battery compartment.
5. Replace the battery door

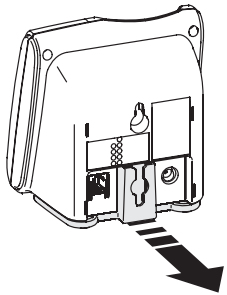


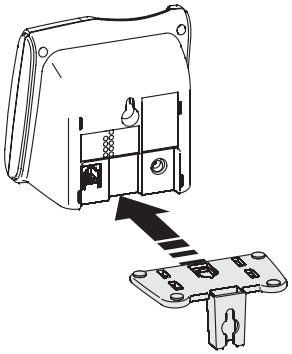
Selecting a Location for Your Base Unit



Installing the Mounting Bracket (optional)

1. Push forward on the mounting bracket to remove it from the bottom of your base unit.
2. Turn the mounting bracket upside down.
3. Align the tabs of the mounting bracket with the slots on the bottom of the base unit.
4. Push the mounting bracket forward, sliding it into place. There is a click when it is seated correctly.

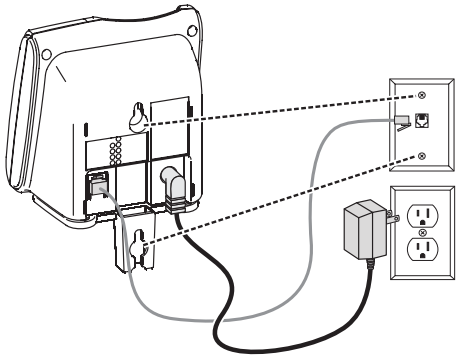




Connecting the Base Unit

1. Connect the phone and power cords to the back of the base unit.
2. Plug the phone cord into a wall jack and the power cord into an electrical outlet.
3. Place the base on a sturdy surface, or mount it to a telephone wall jack.

To wall mount the base unit, align the base unit with the mounting studs on the wall jack. Slide the base unit down on the mounting studs until it locks into place.



Charging the Handset Battery

The handset of your cordless phone is powered by a rechargeable battery pack. It charges automatically whenever the handset is in the base unit.

The initial battery charge time is 10–12 hours. After the initial charge, a maintenance charge of eight hours should be sufficient. Be sure to place the handset in its base when not in use to insure maximum daily performance.

If your handset displays a **LOW BATTERY** message, or the handset appears completely inactive (i.e., the LCD is blank and does not activate when you press the keys), charge the handset.

NOTE: When in **LOW BATTERY** mode, the keypad sounds, backlighting, and speakerphone features will not work. The features are fully functional after you recharge the battery.

Basic Operations

Handset Indicators

Indicator	Description
Mute ON	Turns on when the microphone is muted
NEW	Turns on when a new call is received and added to the call log
LOW BATTERY	Handset battery is low and should be charged
	Turns on when the ringer is muted

Base Unit LEDs

LED	Description
in use/voice mail	On when the phone is off-hook or when an extension phone is off-hook. Flashes when there is new phone company voice mail
Charge/page	On when the handset is charging in the base. Flashes when the base is paging registered handsets.

Making a Call

Press **TALK** on the handset or the key to use the speakerphone feature. When you hear the dial tone, dial the number.

-OR-

Enter the phone number, and then press **TALK** or . The phone number appears on the display before it is dialed. Press **MUTE/DELETE** to make corrections. Press **CANCEL** to delete the entire number.

Answering Calls

Press **TALK**, or .

If you subscribe to call waiting:
Press **FLASH** to answer the second call. Press **FLASH** again to return to the first call.

Ending a Call

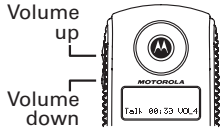
You can end a call by pressing **TALK**, **CANCEL**, or placing the handset in the base unit.

Speakerphone Operation

Your handset has a built-in speakerphone. This feature allows you to have hands-free conversations. To switch between the speakerphone and the handset, press the 🔊 key.

Adjust the Handset Volume

While you are on a call, press the **VOL** ▲ ▼ keys on the left side of the handset to adjust the listening volume to a comfortable level. The volume level appears on the display.



Redial Function

1. Press **REDIAL** to access the redial list.
2. Use the scroll keys to view the last three numbers dialed.
3. Press **TALK** or 🔊 to dial the desired number.
4. Press the **CANCEL** key to exit the redial review list without dialing a number.

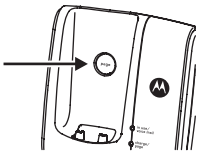
Mute Function

NOTE: The mute feature is only available during a call.

1. Press **MUTE/DELETE**. **Mute ON** appears on the display.
2. Press **MUTE/DELETE** again to return to normal two-way conversation.

Locate a Misplaced Handset

From the base unit, press the **PAGE** key to locate lost handsets. The handsets will beep and **Paging From BASE** appears on the display.



To end the page, press **TALK** or on the handset, or press **PAGE** again on the base unit.

NOTE: Pressing **CANCEL** on a handset stops the paging for that handset only.

Customizing Your Handset

Changing Your Language Setting

1. Press **MENU/SEL**.
2. Scroll to and select **Handset Setup**.
3. Scroll to and select **Language**.
4. Press 1 for **ENGLISH (Eng)**, 2 for **FRENCH (Fra)**, or 3 for **SPANISH (Esp)**.
5. Press **MENU/SEL** to save the setting.
6. Press **CANCEL** to return to the standby screen.

NOTE:

If you accidentally change the language option, follow the steps below:

1. Press **CANCEL** twice to ensure that you are at the standby menu.
2. Press **MENU/SEL** three times to reach the **Language** menu.
3. Press 1 for **ENGLISH (Eng)**, 2 for **FRENCH (Fra)**, or 3 for **SPANISH (Esp)**.
4. Press **MENU/SEL** to save the setting.
5. Press **CANCEL** to return to the standby screen.

Changing Your Ringer Tone

1. Press **MENU/SEL**.
2. Scroll to and select **Ringer Tone**.
3. Use the up and down scroll keys to play samples of each tone.
4. Press **MENU/SEL** to save the setting.
5. Press **CANCEL** to return to the standby screen.

Changing Your Ringer Volume

Press the **#/PAUSE** key for quick access to the ringer volume controls.

OR

1. Press **MENU/SEL**.
2. Scroll to and select **Handset Setup**.
3. Scroll to and select **Ringer Volume**.
4. Press 1 for **Hi**, 2 for **Low**, 3 for **Off**.
5. Press **MENU/SEL** to save the new setting.
6. Press **CANCEL** to return to the standby screen.

Changing the Key Beep Setting

1. Press the **MENU/SEL** key.
2. Scroll to and select **Set Key Beeps**.
3. Press 1 for **On** or 2 for **Off**.
4. Press the **MENU/SEL** key to save the setting.
5. Press **CANCEL** to return to the standby screen.

Setting Your Local Area Code

In many areas, you can make a local call by dialing the seven-digit number. As the demand for phone numbers increases, customers must dial the area code plus the seven-digit number. Use the steps below to set your local area code.

1. Press the **MENU/SEL** key.
2. Scroll to and select **Area Code**.
3. Enter your three-digit local area code.
4. Press the **MENU/SEL** key to save the setting.
5. Press **CANCEL** to return to the standby screen.

Changing the Dialing Method

1. Press **MENU/SEL**.
2. Scroll to and select **Handset Setup**.
3. Scroll to and select **Set Tone/Pulse**.
4. Press 1 for **Tone** or 2 for **Pulse**.
5. Press **MENU/SEL** to save the setting.
6. Press **CANCEL** to return to the standby screen.

NOTE**:* When the phone is set for pulse dialing, you may switch to temporary tone dialing during a call by pressing **. Once pressed, tone will be used for rest of the call. After you hang up, the phone will return to pulse dialing for the next call.

Registering a New Handset

You can register up to four handsets to your base unit. The handset included with the base unit is pre-registered. Use the steps below to register new or replacement handsets.

1. Press **MENU/SEL**.
2. Scroll to and select **Handset Setup**.
3. Scroll to and select **Registration**. **Hold Base Page Key Until Beep** appears on the display.
4. A confirmation message appears when the registration is successful.

Naming Your Handset

1. Press **MENU/SEL**.
2. Scroll to and select **Handset Setup**.
3. Scroll to and select **Handset Name**.
4. Use the keypad to enter the new name for your handset (up to 15 characters).
5. Press **MENU/SEL** to save the setting.

Using the Room Monitor Feature

Before you can use a handset to monitor a room, ensure that the **ROOM MONITOR** feature is enabled. You can enable the feature on one or all of your handsets using the steps below.

Enabling the Room Monitor Feature

1. Press **MENU/SEL**.
2. Scroll to and select **Room Monitor**.
3. Scroll to and select **Enable Monitor**.
4. Press 1 for **YES** or 2 for **NO**.
5. Press **MENU/SEL** to save the setting.
6. Press **CANCEL** to return to the standby screen.

Monitoring a Room

1. Place a registered handset (e.g., **HANDSET 2**) in the room you wish to monitor. Make sure the Room Monitor feature is enabled.
2. From a different handset (e.g., **HANDSET 1**), press **MENU/SEL**.
3. Scroll to and select **ROOM MONITOR**. **ENTER (1— 4)** appears.
4. Enter the number (1 through 4) of the handset (**HANDSET 2)** that you placed in the room you wish to monitor. **ROOM MONITOR** appears.
5. Press **TALK** or **CANCEL** to end monitoring.

Using the Phonebook

Each handset can store up to 50 numbers with names. Each memory location holds up to 20 digits for numbers and 15 characters for the name.

Adding a Phonebook Entry

1. Press **PBK**.
2. Enter a location (01 to 50), or use the scroll keys to find an open location.
3. Press **PBK**. **Enter Name** appears on the display.
4. Enter the contact's name. Use the **MUTE/DELETE** key to make corrections.
5. Press **PBK** to save the name. **Enter Tel Number** appears on the display.
6. Enter the contact's telephone number. Use the **MUTE/DELETE** key to make corrections.
7. Press **PBK** to save the number. The handset returns to the standby screen.

NOTE: The steps for editing a stored number are the same steps for entering a number in memory.

Use the table below to enter names and special characters into the phonebook.

Buttons	Number of Presses			
	1	2	3	4
1	space	_	*	!
2	A	B	C	(
3	D	E	F	)
4	G	H	I	$
5	J	K	L	/
6	M	N	O	;
7	P	Q	R	S
8	T	U	V	?
9	W	X	Y	Z
#	#	P	#	P

NOTE: To add a pause in the number, press **#/PAUSE** key twice.

Deleting a Phonebook Entry

1. Press **PBK**.
2. Enter the desired location, or scroll to the desired entry.
3. Press **MUTE/DELETE**. **Delete?** appears on the display.
4. Press **MUTE/DELETE** again to delete the entry, or press **CANCEL** to exit the menu without deleting the entry.

Caller ID/Call Waiting ID

Your handset is also capable of displaying caller ID information in conjunction with a call waiting alert signal (**Call Waiting/Caller ID**).

With **Call Waiting/Caller ID**, the caller ID data is displayed so you can decide whether to answer the incoming call or continue with your current conversation. Your system holds up to 50 caller ID entries.

When you receive new caller ID information, your handset shows **NEW** in the first line of the display.

NOTES:

- You must subscribe to **Caller ID/Call Waiting** service with your local telephone company to use the feature.

Reviewing Caller ID Records

To review caller ID records, press the up or down scroll keys. When your system stores new caller ID records, **NEW** appears on the display. After you review all of the new records, the **NEW** message disappears from the display.

Storing a Caller ID Entry in the Phonebook

1. Press the up or down scroll key to access the desired caller ID record.
   To view alternate phone number formats, press the **FRMT** key until the desired format appears. The display will cycle through the available dialing options (1 + area code + number, area code + number, number only, etc.).
2. Press **PBK** to store the displayed number. A confirmation beep sounds.

NOTE: If the system is unable to detect a name or number, **UNABLE TO STORE** appears on the display. If a name is not included with the caller ID information (e.g., **BLOCKED** or **UNKNOWN**), only the number is stored.

Dialing from the Caller ID Log

1. Press the up or down scroll key to access the caller ID records.
2. Scroll to the entry you wish to dial. Press **FRMT** repeatedly to change the dialing format (1 + area code + number, area code + number, number only, etc.).
3. Press **TALK** or to dial the number.

Deleting a Caller ID Record

1. Press the up or down scroll key to access the caller ID records.
2. Scroll to the entry you wish to delete.
3. Press **MUTE/DELETE**. **Delete Call Id?** appears on the display.
4. Press **MUTE/DELETE** to delete the record.

Deleting All Caller ID Records

1. Press the up or down scroll key to access the caller ID records.
2. Scroll to the entry you wish to delete.
3. Press and hold **MUTE/DELETE**. **Delete All?** appears on the display.
4. Press **MUTE/DELETE** to delete all caller ID records.

Using the VIP Melody Feature

You can assign a distinct ringer tone, or VIP Melody, to ten contacts from the phonebook memory.

1. Press **MENU/SEL**.
2. Scroll to and select **Handset Setup**.
3. Scroll to and select **VIP Melody**.
4. Use the up and down scroll keys to view the **VIP Melody** locations. If the location is available, ****EMPTY**** appears on the display. If the location is assigned, the assigned melody and the contact information appear on the display.

NOTE: If you wish to clear a **VIP Melody** location, press **MUTE/DELETE** twice to clear an entry.

5. Press **MENU/SEL** to choose a **VIP Melody** location. **"Select Memory"** appears briefly.
6. Use the up and down scroll keys to view entries in the phonebook memory.
7. Press **MENU/SEL** to store a phonebook entry to a **VIP Melody** location.
8. Use the up and down scroll keys to choose a melody that will play for this **VIP Melody** location. The number of the melody appears on the display, and the melody plays.
9. Press **MENU/SEL** to save the setting.

Using the Intercom Feature

If you have at least two handsets registered to your base unit, you can use the intercom feature. Each handset is named **Handset X**. The X represents the order (1, 2, 3, 4) in which the handset was registered to the base unit.

Intercom Calls

1. When not on a call, press the **INT** key on any handset. **Enter (1-4) Handset** appears on the display.
2. Enter the number of the handset you wish to page (e.g., to call HANDSET 2, press 2).
3. To answer the page, press **INT**, **TALK**, or on the handset. The screen on both handsets displays **Intercom**.
4. Press **TALK**, **INT**, or **CANCEL** on either handset to end the call.

Warranty

Motorola Limited Warranty for Consumer Products, Accessories, and Software Purchased in the United States or Canada

What Does this Warranty Cover?

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In the USA, call	In Canada, call:
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TTY 1-888-390-6456	TTY 1-888-390-6456

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